

Kristijonas Telksnys

Product / UX Designer

Product / UX Designer focused on complex self-service flows in energy, telecom and banking. Turning business rules into clear, production-ready UX/UI.

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Experience

Ignitis / Product / UX Designer

2025 – PRESENT

Designed self-service flows for electricity contracts, tariff changes and B2B customer journeys. Worked with PO, analysts and developers to clarify requirements, edge cases and UX logic.

Telia / UX Designer

2022 – 2025

Improved telecom self-service and SSO login journeys across web and mobile. Created user flows, prototypes and UI specs based on research and stakeholder input.

Swedbank / Web Designer

2018 – 2022

Designed and maintained digital banking website experiences, UX/UI specs and implementation-ready components for regulated financial services across the Baltics.

Earlier experience / Multidisciplinary Designer

2011 – 2018

Baltic Amadeus · Western Union · Visuals & Softworks
UI, web, branding and multidisciplinary design.

Skills & Languages

Skills:

Product UX · Self-service flows · B2B/B2C journeys · IA · Prototyping · UX writing · Usability testing · Stakeholder alignment · Developer handoff · Design systems · Figma

Tools:

Figma · FigJam · Jira · Confluence · HTML/CSS basics · Adobe CC

Languages:

Lithuanian (Native)
English (B2)
Russian (Conversational)

Education

Kaunas College

BA, Graphic Design

2006–2010

Kaunas Applied Art School

Vocational, Graphic Design

2003–2006